



Falmouth Harbour Commissioners

FIXED PENALTY & CLAMPING POLICY

North Quay car park is a pass/permit car park and all vehicles must display a current pass/permit in a clearly visible position and be parked within a marked parking space. Falmouth Harbour Commissioners have a contract with A.S. Parking Enforcement Services to ensure that these regulations are complied with.

A fixed penalty notice or a clamp may be fitted to any vehicle not displaying a pass/permit or displaying a pass that has expired. A clamped vehicle may only be released following payment of a release fee to A.S. Parking Enforcement Services. Falmouth Harbour Commissioners staff cannot instruct A.S. Parking Enforcement Services Service to release a vehicle once a clamp has been applied.

Should you wish to appeal against the levying of the release fee, you should write in the first instance to A.S. Parking Enforcement Services at the address below.

A.S. Parking
Unit 30 Victoria Gardens
St Columb Road
St Columb
TR9 6QR

If the appeal is unsuccessful and you feel that the circumstances in which a fixed penalty notice was issued or your vehicle was clamped were unreasonable, you can appeal in writing to Falmouth Harbour Commissioners at the address below. You should enclose copies of all correspondence with A.S. Parking Enforcement Services.

The Leisure Services Manager
Falmouth Harbour Commissioners
44 Arwenack Street
Falmouth
Cornwall
TR11 3JQ

Falmouth Harbour Commissioners can only recommend a refund of the penalty in circumstances where A.S. Parking Enforcement Services have clearly breached the guidelines agreed. Recommendations made by the Commissioners are not binding on A.S. Parking Enforcement Services.